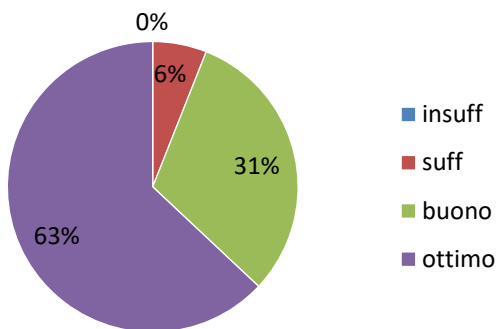
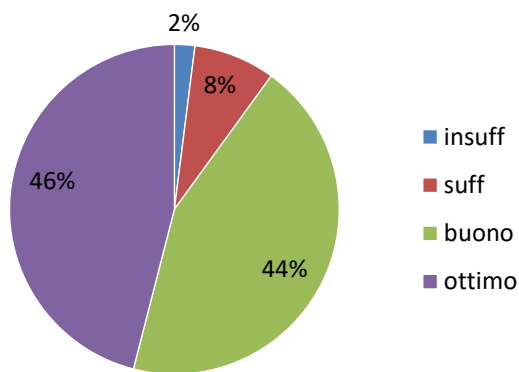


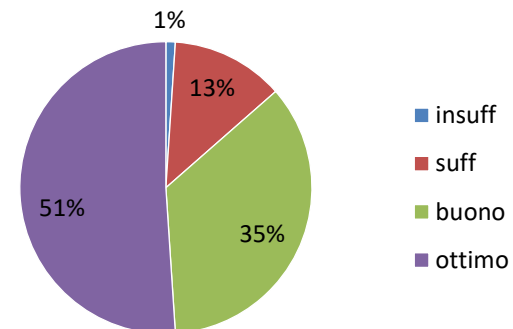
La professionalità della segreteria (informazione e cortesia) (1)



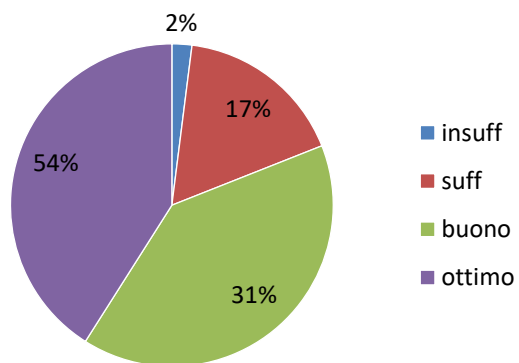
Professionalità del medico prelevatore (2)



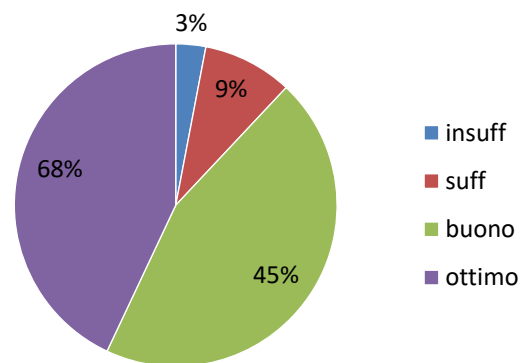
Le informazioni fornite (carta dei servizi e guide informative) (3)



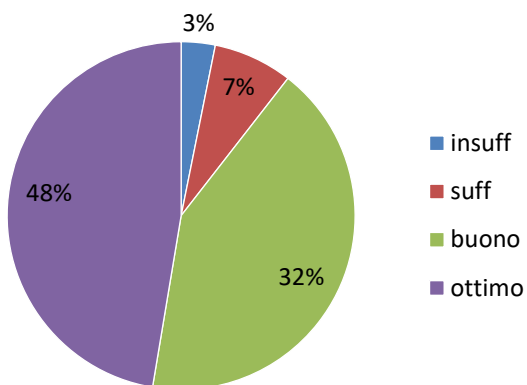
Il rispetto della sua privacy (4)



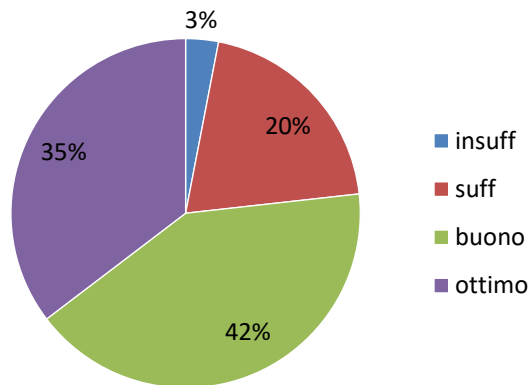
Il tempo di attesa presso la sala d'attesa (5)



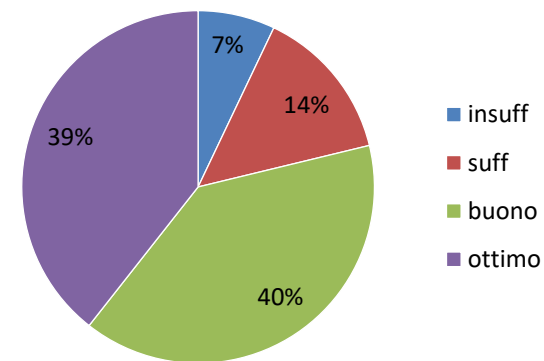
Il rispetto per la sua condizione di fragilità (6)



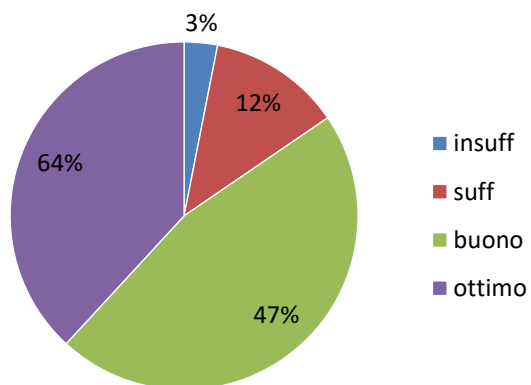
L'ambiente in sala di attesa (7)



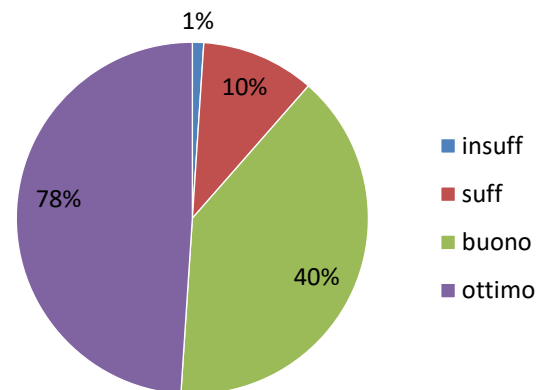
L'ambiente dove ha effettuato il prelievo (8)



I servizi igienici / igiene e pulizia struttura (9)



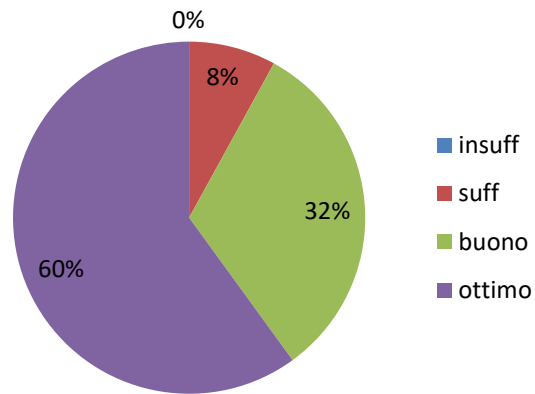
Le informazioni relative al rischio clinico (10)



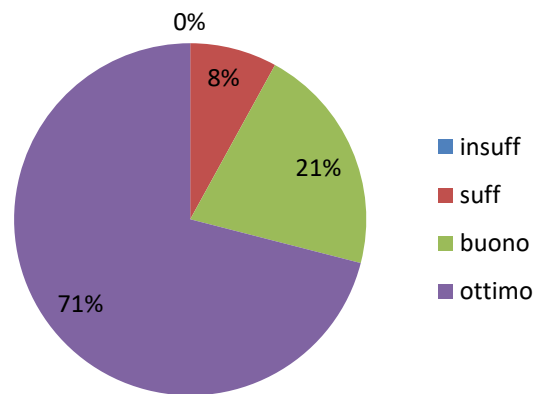


ANALISI DELLA SODDISFAZIONE DEI PAZIENTI 2022

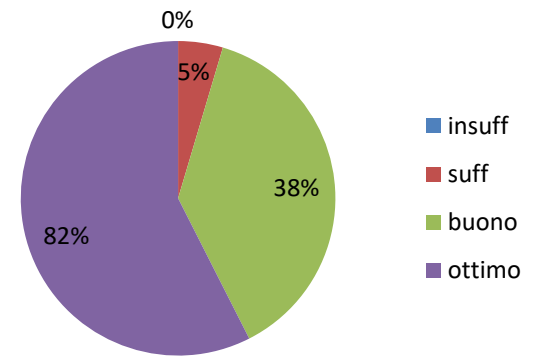
I tempi del ritiro referti (11)



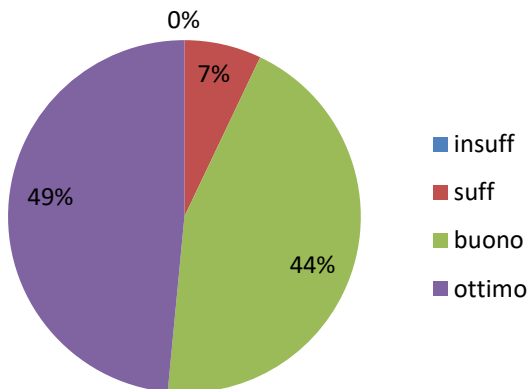
Orari di apertura e chiusura del laboratorio (12)



In caso di evento inatteso, l'assistenza e gli interventi del personale sono stati (13)



Giudizio globale (14)



Come ci ha conosciuti

