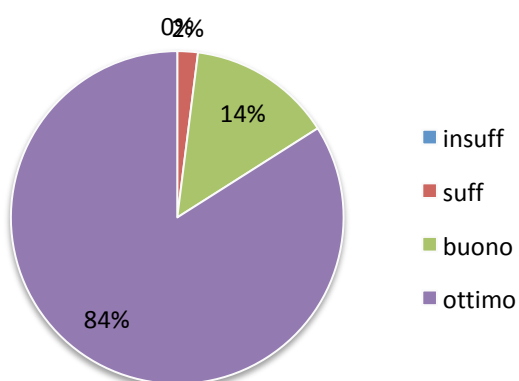
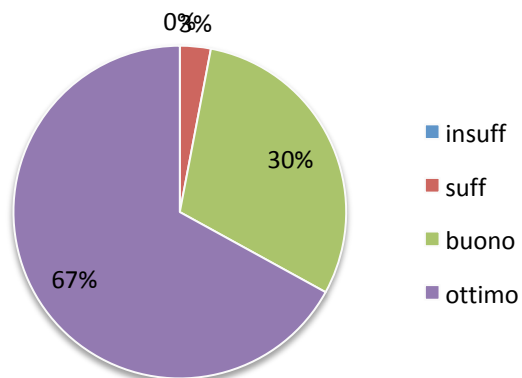


SODDISFAZIONE UTENTI 2021

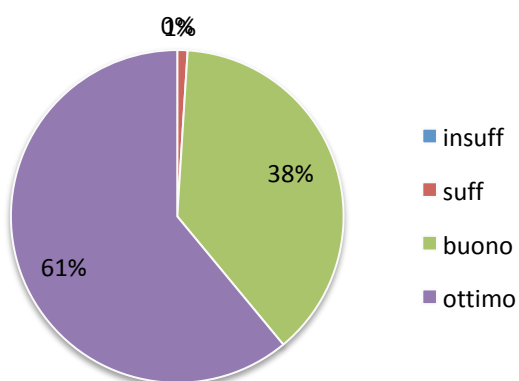
La professionalità della segreteria (informazione e cortesia) (1)



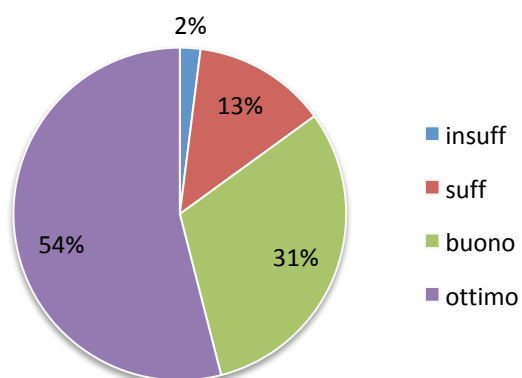
Professionalità del medico prelevatore (2)



Le informazioni fornite (carta dei servizi e guide informative) (3)

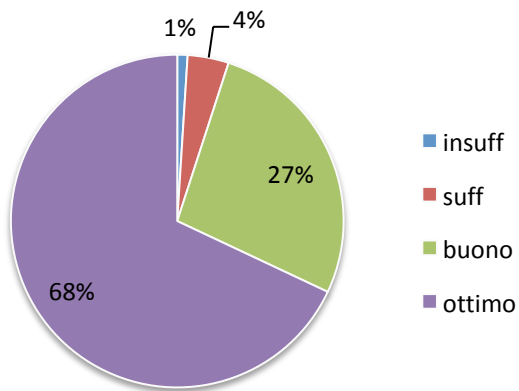


Il rispetto della sua privacy (4)

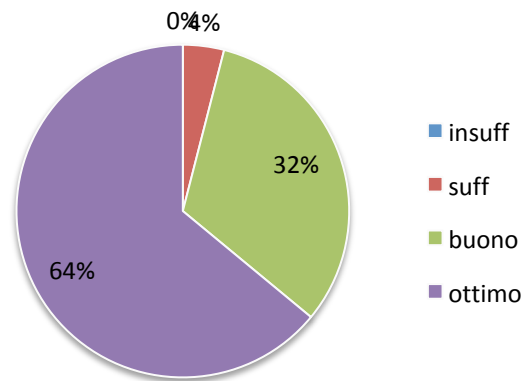




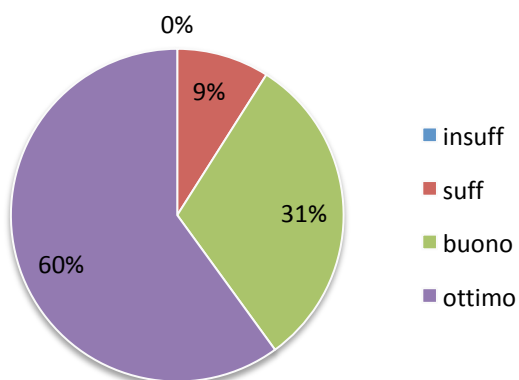
Il tempo di attesa presso la sala d'attesa (5)



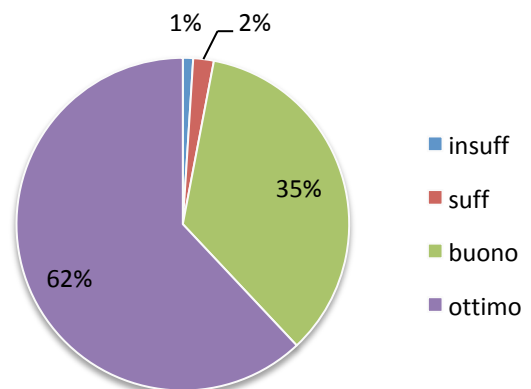
Il rispetto per la sua condizione di fragilità (6)



L'ambiente in sala di attesa (7)

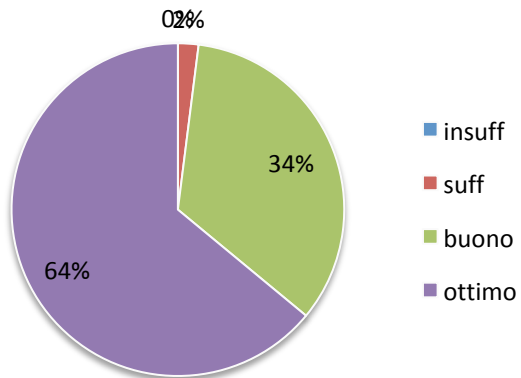


L'ambiente dove ha effettuato il prelievo (8)

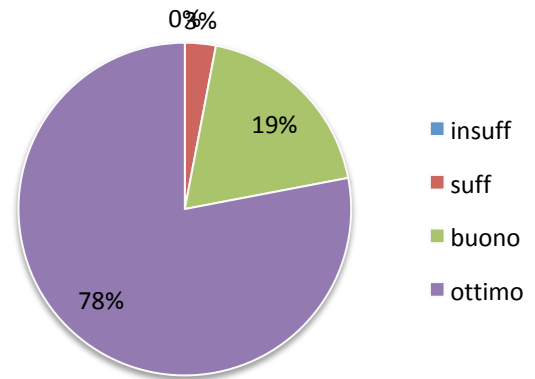




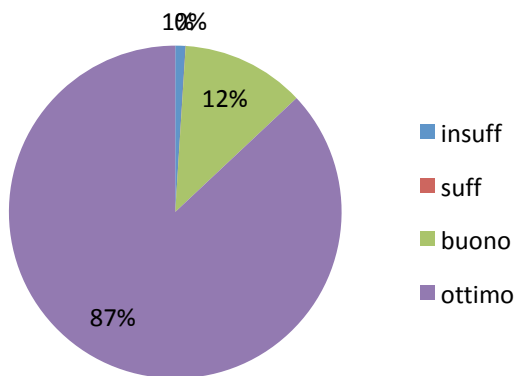
I servizi igienici (9)



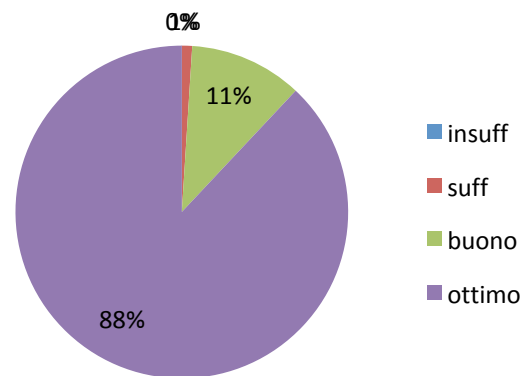
Le informazioni relative al rischio clinico (10)



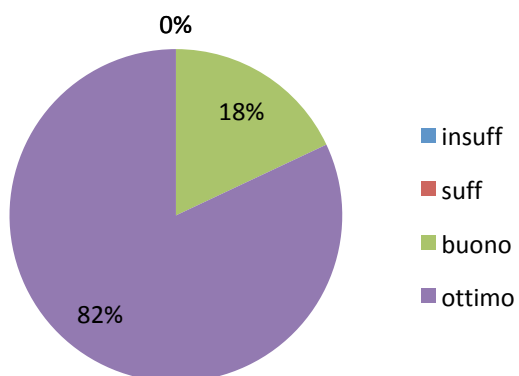
I tempi del ritiro referti (11)



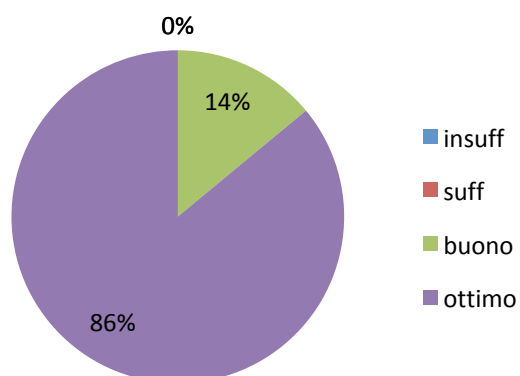
Orari di apertura e chiusura del laboratorio (12)



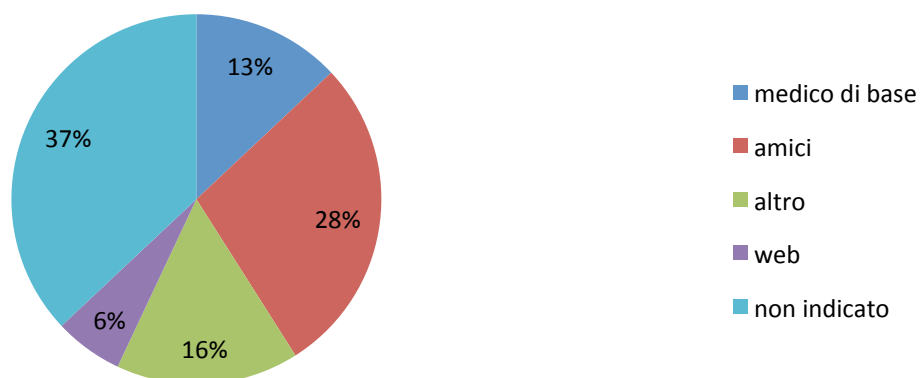
In caso di evento inatteso, l'assistenza e gli interventi del personale sono stati (13)



Giudizio globale (14)



Come ci ha conosciuti



N° DI RECLAMI: 4